

Bathroom Standard

Overview of works

How were the works identified?

The works to your property are identified via our Asset Management system. This identifies when the bathroom is due for replacement.

Who will visit me?

A Supervisor from either our Planned Works Team or our contractors will visit your property to assess what is required and will carry out a survey.

How will they feed into the planning of the kitchen?

They will create a specification of works which will be priced and will enable us to place an order for the works.

What choices will I have?

There will be a number of elements that you choose for your bathroom. These will be the colours for flooring, tiling and wall paint. We may also arrange for an assessment for any specific aids and adaptations that may be required by disabled residents or those identified as being vulnerable.

Do I have to have the works completed?

You can choose not to have the works completed unless they are deemed necessary for health and safety reasons. If you do refuse the works, we may ask you to sign a disclaimer via a refusal letter.

What is in the bathroom specification?

The bathroom specification is prepared in order to replace the existing suite on a like for like basis. There may be changes to the specification if an assessment is required for any aids or adaptations or potential vulnerability. For example, if a shower is not already installed, we will not install one unless recommended by the Occupational Therapy assessor.

PREPARING FOR THE WORKS

What will I need to pack away before the works start?

You will need to clear all your personal effects prior to us attending as the first task will be to remove the old suite. We suggest you pack away as much as possible so as to leave a free working space. We will always try to leave you with hot water and washing facilities.

Do I need to stay in my home while the works take place, and how long will the works take?

The tenant or an appropriate adult will need to give access and be in the property during the installation. As stated, we will try and make sure you have basic facilities at the end of each working day.

How will the works affect me?

We will do our best to prevent the work impacting you, however these works can be noisy and create a lot of dust. We will provide dustsheets over the main walkways and your toilet will be accessible for most of the time, but may be out of action for a couple of hours whilst our contractor fits a new one. We will ensure all supplies are reconnected before we leave your home for the day. A bathroom renewal can take up to five working days subject to size and complexity. For example, a bathroom adapted following an Occupational Therapy assessment may take longer to fit.

Can I keep my flooring and tiles?

This can be discussed at the design stage, but it may restrict design options in your new bathroom. It may also be the case that replacing flooring and tiles is unavoidable as they may be damaged when the existing suite is removed.



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