

Electrical Standard

Overview of works

Why are these works being carried out?

We carry out electrical tests on your property every five years to find out if any works need to be undertaken. We will carry out any urgent work before leaving your home, and any non-urgent work or full rewires will be booked in for a date convenient to you. We also carry out responsive electrical repairs where necessary and these works are scheduled in by our contact centre.

Can I refuse the work?

No, these works are required to make sure your home is safe and must be carried out. It is our responsibility as your landlord to ensure your home is safe and well maintained.

What do I need to do to prepare for an upgrade or rewire?

You may need to move furniture or items away from walls to leave space for operatives to gain access to all electrical points. Work can be done in stages, for example one or two rooms at a time, to minimise inconvenience. Our operatives will try and work with you on this.

Can I choose the products that are used in any works?

No, this is not advised. We use good standard materials and standard materials make maintenance much easier. Any existing bespoke items will be replaced by our standard materials.

Will I have to be at home while the works take place?

No, but we may ask you to sign a disclaimer form. We would rather you be at home when the works take place, but we acknowledge you may have work or other commitments. We will work with you to make sure that you are happy for us to be working in your property without you being present.

REWIRING

What is the electrical specification for the full rewire?

Our electrical specification complies with the British Standard (BS7671:2018) 18th Edition.

How long will the power be off if you are rewiring?

If you are remaining in the property while works are taking place, a rewire may take up to four or five days depending on the size of your home. We can carry out rewires on a phased basis, meaning that you will be left with a temporary electrical supply at the end of each working day. If you require a constant electricity supply for medical equipment, please contact us on the details provided to discuss this.



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