

## Resident Scrutiny Committee Terms of Reference

### Objectives

- To improve services delivered to residents by Lewisham Homes
- Provide the scrutiny function for Lewisham Homes using industry standard processes
- To ensure residents are actively involved in shaping Lewisham Homes services through involvement in decision making
- To scrutinise, assess, and review the performance of Lewisham Homes services and make recommendations for improvement
- To work with a wider group of residents and Lewisham Homes officers to identify innovative ways to improve services

### Purpose of Resident Scrutiny Committee:

- To collect evidence to enable a service area to be scrutinised.
- Examine the evidence and make recommendations for improvements
- Evidence accountability and value for money of Lewisham Homes services to residents

### Membership

- All Lewisham Homes' current residents are eligible to apply with the exception of current Lewisham Homes Board Members
- Minimum of 3 and maximum of 12 places to be available for membership and reflect the ratio of tenants/leaseholders to mirror the Lewisham Homes resident tenure demographics
- Membership is flexible. Residents can chose to step down at the end of a scrutiny review, or continue with a new scrutiny review.
- An independent mentor shall be appointed by the members
- All members must undergo accredited Resident Scrutiny training

### Chair

- A member will be elected as Chair as required by the members

## **Meetings**

- Meetings are quorate at 50% membership. Inquorate meeting decisions should be ratified at the next quorate meeting.
- Committee shall be self-servicing but provided with a Lewisham Homes officer to act as facilitator
- Frequency of the meetings to be determined by the scope of the scrutiny review

## **Conflicts of Interest and Code of Conduct**

- As for Resident Engagement Panel